



## GUESTS FIRST

Customer Service Training Program

### Certified Guest Service Professionals - 2017

- Adam Traum – Doc Ford's
- Adam Dees – City of Sanibel
- Alexis Molnar – Hampton Inn Estero
- Alicia Ferdinand – Lee County HR
- Alicia Rutter – Doc Ford's
- Allison Young – The Beached Whale
- Allison Wood – The Outrigger
- Amanda Brooks – J.N. Ding Darling National Wildlife Refuge
- Amber Mooney – Naples Grande Beach Resort
- Andi Scott – Sanibel Moorings
- Angela Funes – Lee County Solid Waste
- Anna Pope – The Lani Kai Resort
- April Russ – Lee County Port Authority
- Beth Pitts – Naples Grande
- Betsy Michaelson – Island Inn
- Bill Zak – Sanibel Moorings Resort
- Brandon Scribner – Lee County Animal Services
- Brenda Skiba – Lee County HR
- Brian Ososky – Lee County VCB
- Brianna Marichal – Sky Zone
- Bud Schopp – Lee County VCB
- Calli Johnson – Bailey's General Store
- Carol DiFlorio – Ave Maria Master Association
- Carolyn Feldmann – Edison & Ford Winter Estates
- Cheryl Morrison – Lee County Port Authority
- Chris Canter – The Beached Whale
- Christen Thrash – Embassy Suites by Hilton Fort Myers
- Christine Forbes – Shell Factory
- Christine Arnold – Naples Grande Resort
- Christine Noble – City of Sanibel
- Cindy Burgess – Bonita Springs Chamber of Commerce
- Claudine Stoddart – Cottages to Castles of Sanibel & Captiva, Inc.
- Courtney Brown – Cape Coral, City of
- Courtney Hersl – Lee County VCB
- Dan Howes – Doc Fords
- Danette Howard – City of Sanibel
- Debbie Bublely – South Seas Island Resort
- Debra Covyreau – Lee County HR
- Denny Buchanan – Lee County Port Authority
- Destiny Cunane – Best Western Fort Myers Waterfront
- Dexter Norris – Tarpon Bay Explorers
- Diana Italiano – Pink Shell Beach Resort & Marina
- Diane Clarke – Island Inn
- Dulce Gonell – DG Hospitality Training & Consulting
- Ellen McGlinchey – Lee County VCB
- Ellen Kareli – Castaways Beach & Bay Cottages
- Emily Miller – West Wind Inn
- Erica Fishler – Sunstream Corporate
- Erin Hailstone – Lee County
- Francis Bravo – DiamondHead Beach Resort
- Gabriella Acosta – Naples Grande
- Gabrielle Brady – The Gasparilla Inn & Club
- Gail Tuscano – Island Inn
- Gary Lee – Pink Shell Beach Resort & Marina
- Glory Williams – Island Inn
- Grace Mazzarella – Sanibel Moorings
- Heather Kavanagh – City of Cape Coral
- Hilda Li – Best Western Waterfront
- Irene Ginori – Harborside Event Center
- Jackie Parker – Lee County VCB
- Janet Schopp – Lee County VCB
- Jasmine Hoskins – Homewood Suites by Hilton Fort Myers
- Jasmine Thomas – Lee County Parks & Recreation
- Jason Taliaferro – Hampton Inn & Suites Estero
- Jay Frias – Homewood Suites
- Jazmin Lopez – City of Cape Coral
- Jessica Butler – Naples Grande
- Jessica Nestico – Naples Grande
- Jill Vance – Lee County VCB
- Jolene Adams – Lee County Port Authority
- Jose Rivera – Port LaBelle Inn/ St.Matthew's House
- Joy Schawalder – Doc Fords
- Kandice Salvador – Doc Ford's
- Karan Pepin – City of Cape Coral
- Karen Fordiani – Lee County Animal Services
- Kari Cordisco – Sanibel Moorings
- Karina Morhardt-Wagner – Embassy Suites by Hilton Estero
- Kathryn Ball – Lee County Parks & Rec
- Kathy Cahill – Lee County
- Katy Forret – Doc Ford's
- Kayla Britton – Lee County Domestic Animal Services
- Kelsi Toland – Edison & Ford Winter Estates
- Ken Kelly – Island Inn
- Keniki Greer – Alliance for the Arts
- Kim Williams – IMAG History & Science Center
- Kimberly McGonell – Doc Ford's
- Kimberly Laxson – Naples Grande
- Kraig Feighery – Alico Family Golf
- Kristo Llogori – Naples Grande Beach Resort
- L-A Thompson – Lee County VCB
- LeeAnn Camp – Pink Shell Beach Resort & Marina
- Lorna Antoine – Lee County Solid Waste
- Lucy Maldonado – Lee County VCB
- Lynn McDougle – Naples Grande Beach Resort
- Lynn Schiller – Lee County
- Marguerite Jordan – Island Inn
- Mario Zanolli – Doc Ford's
- Marvin Negron – City of Cape Coral
- Megan Contreras – Lee County VCB
- Megan Harris – Lee County
- Michele Holland – Babies R Us
- Michelle Wyatt – Hampton Inn Estero
- Monica Scroggin – JN Ding Darling
- Nancy MacPhee – Lee County VCB
- Pamela Teeter – Lee County HR
- Patricia Guthrie – Lee County
- Paula Ahern – Lee County Tax Collector
- Ramona Novitski – Lee County VCB
- Rebekah Sanders – Lee County Solid Waste
- Roselyne Cheveu – Sanibel Moorings
- Russ Luther – ECHO
- Sahara Martinez – Lee County
- Sailyn Perez – RAL Resorts
- Sam Bishop – Del Webb Naples at Ave Maria
- Sandy Nering – City of Sanibel
- Sarah Schechter – Drury Inn and Suites
- Shaunna Schneider – Edison & Ford Winter Estates
- Shawn Scott – Doc Fords
- Shelley Crant – Lee County VCB
- Sherri Muske – Edison & Ford Winter Estates
- Sierra Hoisington – JN Ding Darling
- Skyler Bauer – Shell Point Retirement Community
- Sonia Mancha – Castaways Beach & Bay Cottages
- Stacy-Ann Edwards – Crowne Plaza

- Stephanie Butts – Naples Grande
- Stephanie Wegman – Headpinz
- Suzanne Tank – The Westin Cape Coral Resort at Marina Village
- Tamarin DaCosta – Naples Beach Hotel
- Tanya Phillips – Harry Chapin Food Bank
- Thomas Derathe – Billy's Rentals
- Tommy Cassel – Lee County VCB
- Tyler Wussler – Doc Ford's
- Vicki Little – Parks and Recreation
- Victoria Bass – South Seas Island Resort
- Wendy Burks – Lee County BoCC
- Yeleni Lopez Torres – Lee County HR
- Yuri De Los Santos – Royal Shell Vacations